



Net Pacific Group

# Customer Service Programs

Designed to meet the needs of students who will be employed in the Retail, Hospitality & Tourism industries in Canada. Students will learn essential information about working in Canada, and practical skills that will enhance their job prospects throughout their working lives

## Modules included:

- Workplace Essentials
- Hospitality and Tourism
- Retail
- Career Connect-Getting Ready to Work
- Business Essentials Plus
- Marketing

Weekly assignments, in class discussion, related field trips, and occupational case studies will be utilized to give students a solid base to start their careers.

## Prices

### Customer Service Fundamentals

12 weeks study, 12 weeks co-op  
Price: \$4,250

### Customer Service

16 weeks study, 16 weeks co-op  
Price: \$5,600

### Customer Service Plus

20 weeks study, 20 weeks co-op  
Price: \$6,300

### Customer Service Plus and Marketing

24 weeks study, 24 weeks co-op  
Price: \$7,450

### Additional fees on all programs:

Student Service Fee: \$800\*  
Registration fee: \$150  
Material fee: \$100

*\*For students doing their own job placement the Student Service Fee will be waived and there will be a \$350 Monitoring Fee.*

### Ask us for detailed program today:

Tel: 604-739-9836

Email: [info@ihcareercollege.com](mailto:info@ihcareercollege.com)

## starting dates - 2019

Jan. 2	Apr. 22	Aug. 26
Jan. 28	May 21	Sept. 23
Feb. 25	July 2	Oct. 21
Mar. 25	July 29	Nov. 18

### note:

\* Eligible for off-campus work permit, up to 20 hours per week during study period.

\*Requirement: High School Graduation;  
English Level: IELTS 4.5, TOEIC 500 or  
IHW0 Lower Intermediate or higher; and  
Skype or phone interview.

### Vacation

June 17 - Jul 1, 2019 | Dec 16, 2019 - Jan 3, 2020



**Career College  
International House  
Vancouver**