

BUSINESSPrograms at IH Vancouver

2024 Program Overview

Program Schedule

Day classes

• Monday to Friday - 9:00 am to 1:00 pm

Evening classes

• Monday to Friday - 5:30 pm to 9:30 pm

Duration

 300 hours of academic study + 300 hours of Coop, 24 weeks in duration (12 weeks of academic study + up to 12 weeks of study break + 12 weeks of Co-op)

Requirements

- Must complete high school or be a mature student 17 years and above
- Must reach an IELTS 5.5 or equivalent or complete IH Level 4 Lower Intermediate (B1.1)
- Successful completion of interview with a qualified instructor, either online or in person

Start Dates

- January 8
- February 5
- March 4
- April 1
- April 29
- May 27

- July 8
- August 6
- September 3
- · October 1
- · October 28
- · November 25

Fees

•	Registration fee:	\$200
•	Tuition Fee:	\$7,500
•	Material Fee:	\$210
•	Student Service Fee:	\$420
•	Administrative Fee:	\$50
•	Career Workshop Fee:	\$500
•	Total fee:	\$8,880

^{*} All fees are in Canadian dollars.



3 + 3(mo.)

Engaging and Enjoyable Education Journey

BUSINESS AND CLIENT RELATIONS FUNDAMENTAL PROGRAM

The Business and Client Relations Programs are designed to provide students with the knowledge, skills and work experience, highly sought after by employers, in Canada's Hospitality, Tourism and Retail Industries. The Customerfocused programs offer interactive curricula, which will enable students to succeed in today's ever-changing business environment.

Program Objectives

- · Improve business communication skills
- Develop active listening skills
- · Expand workplace vocabulary
- · Refine interview skills
- Improve inter-personal and inter-cultural skills
- Obtain paid work experience in various sectors of the service industry

Career Pathways

Career opportunities include:

- Customer Service Representative
- Help desk Representative
- Server
- Barista
- Catering Staff

- Event Staff
- Receptionist
- Desk Clerk
- Office Assistant
- Valet

Co-op Work Experience

The paid Co-op Work Experience component constitutes a vital aspect of this program's practical dimension. During this phase, students put into practice the theoretical knowledge acquired in their academic classes. Its purpose is to provide students with exposure to a Canadian work environment that aligns with their class's learning objectives.

^{*} Including field trips opportunities during academic study period.

^{*} Class start and end dates may vary as schedules will be modified to accommodate for Canadian holidays.

^{*} Disclaimer: IH reserves the right to change or cancel the program without prior notice.

WHY STUDY AT IHCC?

At IHCC (International House Career College), we offer a fresh, dynamic approach to education. Our passionate instructors bring creativity and innovation to your learning experience. With over 60 years of teaching and training expertise, we maintain global quality standards for an engaging and enjoyable educational journey.

Learning Journey

Study Period	Study Break	Co-op Period
12 weeks of	Optional	12 weeks of
Academic Study	Up to 12 weeks of Study Break	Co-op Period

More Services

- · Accommodation
- · Airport transfers from Vancouver International Airport
- Medical insurance
- · Academic counselling
- · Access to academic sources
- Student library
- · Homework club
 - * Please contact us to obtain detailed information

Program Courses

* This program will consist of any **three** consecutive courses depending on the student start date.

Course Name	Description
Introduction to Business in Canada	This course encompasses both theoretical foundations and hands-on knowledge of Canadian business practices, equipping students with a comprehensive understanding of the workings of Canadian businesses. Topics covered include operational processes, strategic planning, organization, development, and control measures.
Hospitality and Tourism	This course provides an overview of labor market information in the Canadian hospitality and tourism industry. Topics covered include effective customer service skills within hospitality and tourism through simulations, role playing, demonstrations, video instruction and group projects.
Customer Care and Client Management	Students will gain insight into essential aspects of the retail industry, while also acquiring a comprehensive understanding of effective customer service skills tailored to this field.
Career Connection	This course is designed to instruct and prepare students on the essential entry level work readiness skills required to secure and maintain employment successfully.
Business Leadership and Communication	This course focuses on varied methods of business communication for the modern workplace. It also concentrates on Business Leadership Structures and Managing Organizations, examining work cultures and customer relations important to job success and intercultural differences that impact business communication.
Marketing and Branding	Students will learn about principles and strategies in the marketing of hospitality, tourism and retail sectors. The course will focus on real life business problems, and this will enhance the students' analytical thinking, problem solving and leadership skills.









Connect with IH Vancouver





IH Vancouver





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Inquiry

